

PREMIUM SUPPORT



EDA Solutions provides support and IT infrastructure services to solve your problems faster, more cost effectively and securely.

Using these services, our customers engineers can stay focussed on designing innovating IC devices and help keeping their company ahead of the competition.

As a specialist EDA provider with a successful history since 2001 we make sure our service solutions fit the needs of those companies starting up, established successes and all those in between.

Other service products

- Standard Support
- Managed EDA
- Managed Cloud

Elevate Your Support Experience

Premium Support is designed for discerning customers who value a higher level of service. Whether you're an IC engineer or a seasoned professional, Premium Support ensures that you receive the utmost attention and assistance.

Key Features

Standard Support plus

Guaranteed 4-Hour response: When time is of the essence, count on us. Our dedicated team commits to first response to your help request within 4 hours and prioritised resolutions

Designated SupportHub Application Engineer: Say goodbye to generic responses. With Premium Support, you'll have a designated expert who understands your unique challenges and provides tailored solutions.

One-to-one remote desktop connection: Resolve issues interactively

Exclusive technical notes and help material: Gain access to a treasure trove of premium content. From insider tips to advanced troubleshooting guides, we've got you covered.

Cost-Effective and flexible billing: Opt for an annual or short term, multi-month contract with a simple cost structure to cover all your EDA users for predictable billing. Enjoy uninterrupted support throughout the year.

Per Support Request billing: When the unexpected strikes, we're here. Pay as you go for those super-critical moments.

Premium Support—because every engineer deserves exceptional service.